

Email Content:

Good morning,

As we continue to grow with the times as a thriving community, we are so excited to announce that our citizens will soon have a **NEW and ENHANCED payments portal**. The same high-level security that you have grown to expect from us will not change; however, the new portal will be more user-friendly – providing more ways to manage your account(s) and improve the overall payment experience with features that include:

- Easy enrollment in Auto Pay, Ebilling and Text N Pay options
- Historical bill and payment data
- Capability to update your account
- Multilingual capabilities
- One-view multi-property access

More to come soon, including an FAQ Page with information on creating a portal account and enrolling in these new features so paying your bills is easy to do!

If you have any questions, please contact 740-458-1625

Regards,
Switzer Water Association